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## Foreword

## The Macdonald \& Company Salary, Rewards and Attitudes survey report 2024

The global real estate industry in 2024 dances on a tightrope of cautious optimism and lingering concern. While pandemic extremes stabilise, normalisation brings its own uncertainties amidst the backdrop of inflation, tightening affordability and dampening demand. Despite this, resilience prevails with anticipation of stable in the latter half of the year, potentially sparking recovery.

In essence, 2024 is a year of navigating unknowns, demanding agility, strategic foresight and an adaptable, forward-thinking workforce.

For 24 years, our 'Salary, Rewards and Attitudes' survey report remains the most comprehensive benchmark for remuneration and sentiments in real estate, empowering hiring professionals and employers to make strategic decisions that enhance their workforce and talent management strategies. This year's report references over 15,000 international salaries, remaining the reporting benchmark across the international real estate industry.

We are grateful for our participants taking their time to complete the survey, providing information on how much their remuneration packages have evolved and how working in Real Estate measures up today. The report offers a robust overview on how the industry has adapted work patterns, salaries, bonuses and overall employment packages providing clarification on market trends for professionals and organisations.

The overriding theme this year is one of a settling working landscape since the disruption of the pandemic, encouraged by leaders determined for a structured workplace in an uncertain climate.


If the last four years has proven anything, it's that flexibility and resilience is a change that is constant. Leaders need a team who can adapt to meet constantly evolving needs of the market.

## Peter Moore

## CEO of Macdonald \& Company

## 2024 Data

## 15,214

Salary data points from individuals in Real Estate and the Built Environment in 2024

US\$ 93,350,000
Of salaries negotiated by Macdonald \& Company globally in the last year

55,000
Registered candidates

Now in its 24th edition, the annual Macdonald \& Company Salary, Rewards and Attitudes report remains the most comprehensive in the international Real Estate and Built Environment sectors.

Macdonald \& Company compile the largest global remuneration survey in the real estate sector completed by 3,000-8,000 respondents each year.

The figures in this report are compiled from the 2024 'Salary, Rewards \& Attitudes' survey results, coupled with the salary information of 11000 opportunities/registrations and the $\$ 93 \mathrm{~m}+$ salaries negotiated each year by our industry leading consultants.

## The Headlines

Key remuneration statistics in the UK gathered for 2024


## £60,000

Is the UK median salary for 2024 - a slight increase of 0.1\% from last year

67\%
Of respondent's pay increased in the last 12 months


23\%
Was the average increase of pay as a result of a new job / employer in the last 12 months

£110,000
Is the highest median salary by asset class for alternative residential
£19,000
Is the median UK bonus awarded for 2024


20\%
Of pay rises were as a result of a cost in living / inflation adjustment

6.6\%

Was the average increase in pay following an annual pay review


82\%
Of UK real estate organisations allow for flexibility in the days and hours working in an office

## Data Commentary

The survey data compiled in the UK comprises:

## Age \& Experience

The average age of property respondents in the UK is 43.

Respondents comprise 46\% entry-mid level, 36\% mid-senior and 18\% senior-executive level professionals


## Gender

Male respondents accounted for $74 \%$ in the UK. Females accounted for $24 \%$ and $2 \%$ preferred not to say / selfdescribe

£85,000
UK Male Median Salary
£64,000
UK female Median Salary


Gap
Decreased from 31.9\% last year

## Ethnic Background

Real estate has a population which often looks different to those communities it serves.

We can see the issues are affecting all levels of the real estate population, with those describing themselves as White/Caucasian making up 85\% of the respondents and with $13.3 \%$ higher base salary compared with those from a nonwhite ethnic background.


## The Modern Workplace

Concluding the flexible work debate

## 9 in 10

UK real estate professionals are offered some level of workplace flexibility

## 65\%

Work on a hybrid model, required to be in the office between 1-4 days a week

2\%
Say they must be in the office 5 days a week - up by $1 \%$ from last year, and mostly by construction companies.

16\%
Say that WFH or hybrid working has had a negative impact on their career - nearly two-thirds of which are graduate/entry level employees
$\qquad$

What impact does flexible working have on careers?

## Evolving values at work

## What is most valued in current roles?

For 24 years, we have asked respondents what five things do they most value in their current role, slightly modifying the options as workplace trends and offerings move with the times. Since 2020, work-life balance and flexible working has been placed at the top above salary.

Quality of work is slowly becoming more apparent, however, a notable change this year was respondents valuing job security.


## Sense of value in current role

$\square$

# Salary Data Introduction 

## When we turn our attention to annual base salary we can see there are hot spots [...]

## 66

[In 2023 we saw tremendous demand for those in residential development, however the heat of the market was concentrated in what we consider to be "operational real estate" those typically with 5-8 years experience, competent, able to operate with agency in their day to day duties, but before they take line responsibility for anyone more junior. This field of our market was the most hotly contested and we felt huge salary inflation driven by the demand, often at the expense of more senior rungs of management and experience creating real warps to an otherwise linear salary/experience ascent.]
[Nicholas Carman]
Director


## Salary Dataset


[We have the ability to select geographical regions in our research. [Company] remains within the South-East but outside of traditional London boundaries, whereas once this might have meant local salaries were less influenced by the city; the changing working practices and ease of transport now means the average employee is able to choose a career in either the home counties or London and expect comparable salaries and benefits. As such we have used the London and South-East filter on the below salaries.

Using our database of registered jobseekers and newly registered comparable opportunities we have further refined the comparison for your chosen skill(s) and the below table shows the grades within that skill along with five spinal points to be applied subject to an individual's competency within that skill. We use the below categories to provide a spectrum of salary according to competency.]

## Salary Data

This report is available for roles in Greater London charged at $£ 750$ per skill set.

## Terminology Guide

Authoritative
Mastery at the high level of knowledge and habitual application
Accomplished
An advanced degree of knowledge and consistent application
Able
Full knowledge of the concepts and application to the business
Active Learner
Meaningful knowledge with some experience and application
Aware
Limited knowledge or experience

| MANAGING DIRECTOR* |  |
| :---: | :---: |
| Authoratitive |  |
| Accomplished |  |
| Able |  |
| Active Learner |  |
| Aware |  |


| SENIOR DEVELOPMENT MANAGER |  |
| :---: | :---: |
| Authoratitive |  |
| Accomplished |  |
| Able |  |
| Active Learner |  |
| Aware |  |


| DEVELOPMENT MANAGER |  |
| :---: | :---: |
| Authoratitive |  |
| Accomplished |  |
| Able |  |
| Active Learner |  |
| Aware |  |


| SALES \& MARKETING MANAGER |  |
| :---: | :---: |
| Authoratitive |  |
| Accomplished |  |
| Able |  |
| Active Learner |  |
| Aware |  |

CUSTOMER SERVICE MANAGER

| Authoratitive |  |
| :---: | :---: |
| Accomplished |  |
| Able |  |
| Active Learner |  |
| Aware |  |

## Salary Data

This report is available for roles in Greater London charged at $£ 750$ per skill set.

|  | INVESTMENT |  |
| :---: | :---: | :---: |
| GRADE | MEDIAN SALARY | BONUS |
| EXECUTIVE / Board Level | a | $\mathbf{a}$ |
| DIRECTOR / Head of | a | $\mathbf{a}$ |
| MANAGER | $\mathbf{a}$ | $\mathbf{a}$ |
| PROFESSIONAL / Qualified | $\mathbf{a}$ | $\mathbf{a}$ |
| ASSISTANT / Graduate |  |  |


| PLANNING |  |
| :---: | :---: |
| EXECUTIVE / Board Level |  |
| DIRECTOR / Head of |  |
| MANAGER |  |
| PROFESSIONAL / Qualified |  |
| ASSISTANT / Graduate |  |


| DESIGN |  |
| :---: | :---: |
| EXECUTIVE / Board Level |  |
| DIRECTOR / Head of |  |
| MANAGER |  |
| PROFESSIONAL / Qualified |  |
| ASSISTANT / Graduate |  |


| DEVELOPMENT |  |
| :---: | :---: |
| EXECUTIVE / Board Level |  |
| DIRECTOR / Head of |  |
| MANAGER |  |
| PROFESSIONAL / Qualified |  |
| ASSISTANT / Graduate |  |

## Beyond salary

In the UK, our benefits packages remain very consistent, though this is an area employers can revise to attract and retain the best talent outside of monetary rewards

46\%
Eligibility
Are satisfied with their current benefits package

26.2 days is the average paid annual leave days entitled

## Other benefits to consider



## Bonus

## Pension

